PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

BRIAN P. ANDERSON

Art Unit:

2126

Examiner:

Application No.: 09/740,443

Paper No.:

LECHI TRUONG

Filed: December 19, 2000

For: SYSTEM AND METHOD FOR

PERFORMING SERVICE OPERATIONS

Attorney Docket No.: 02-442

Peoria, Illinois 61629-6490

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November 20, 2003

Mail Stop Box Non-Fee Amendment Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

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RESPONSE TO OFFICE ACTION

Technology Center 2100

Sir:

In response to the Official Action dated August 20, 2003: